

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 10th day of March 2020
C.G.No:150/2019-20/Vijayawada Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Independent Member

Between

V. Ramakrishna
NTR Colony,
Pedana,
Krishna –Dist.

Complainant

AND

1. Assistant Executive Engineer/O/Pedana
2. Deputy Executive Engineer/O/ Pedana
3. Executive Engineer/O/ Machilipatnam

Respondents

ORDER

1. Complainant presented a complaint to this forum regarding replacement of damaged cable and minimizing of supply interruptions in their colony.
2. Respondents No. 1,2 and 3 submitted their joint written submission before this forum wherein they stated that an estimate for replacement of damaged AB cable with 34 Sq.mm conductor has been sanctioned and the work was completed. Respondents had also enclosed statement of the complainant addressed to the forum wherein he stated that respondents had resolved their grievance and he was satisfied with their work
3. Complainant when contacted on 11.12.2019 at 12.55 P.M. he expressed his satisfaction in resolving his grievance
4. Since the grievance of the complainant was resolved by the respondents the complaint is disposed off in favour of the complainant.

DESPATCHED

DATE

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman,**
Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to


Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008,
within 30 days from the date of receipt of this order.

This order is passed on this, the day of 10th March 2020.

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Order


Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha
Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra
Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills,
Lakdikapool, Hyderabad- 500 004.